



June 2, 2004

To Whom It May Concern:

Team Technology, Inc., hired John Glenn, CRP, Certified Business Continuity Planner, to assist our client IT managers charged with creating an IT-specific Business Continuity Plan, develop the plan, and provide on-going mentoring as the plan progresses.

John met and exceeded all client expectations.

Team Technology, Inc. highly recommends John. We are happy to answer your questions pertaining to hiring John to assist your company in the development and implementation of your business continuity or disaster recovery plan.

Sincerely,

A handwritten signature in black ink, appearing to read "Cindy L. Colonna".

Cindy L. Colonna
President