



An Amdahl Company

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To whom it may concern:

Mr. John Glenn was an employee of DMR Consulting Group Inc. from May, 1995 through September 1999.

Mr. Glenn was a versatile employee whose various skills were utilized at a number of DMR's Fortune 200 and State government client sites. It is unfortunate that our business operations no longer include a requirement for Mr. Glenn's services.

Mr. Glenn is an experienced and certified Disaster Recovery/Business Continuity planner who participated in several DR/BC projects for the Florida Business Unit of DMR.

He also is a publishing subject matter expert with experience spanning all areas of documentation - from advertising copy to technical and user manuals. During his four and a half year tenure with DMR, he upgraded the Branch's documentation capability from simple word processor output to professionally formatted material for paper, on-line, and CD distribution.

Mr. Glenn is a quick study and rapidly absorbs and develops responses to meet varying client requirements. He had a broad general knowledge of many areas including IS/IT.

Finally, Mr. Glenn has proven project management experience and the ability to work with people at all levels, from executive management to line personnel. Within the office, he is known as a person to whom anyone may turn to resolve a problem within his areas of expertise.

It is with regret that we are forced to sever our relationship with Mr. Glenn.

A handwritten signature in cursive script, appearing to read "Sandra Hampton".

Sandra Hampton
Technical Director
Florida Business Unit
DMR Consulting Group Inc.

A handwritten signature in cursive script, appearing to read "A. Kenneth Andreassen".

A. Kenneth Andreassen
Business Unit Manager
Florida Business Unit
DMR Consulting Group Inc.