



An Amdahl Company

DMR Consulting Group Inc.  
5110 Eisenhower Boulevard, Suite 105  
Tampa, Florida 33634  
Tel.: (813) 888-7400  
Fax: (813) 888-5334

October 17, 1999

To Whom It May Concern:

I'd like to say a few words about John Glenn, who was employed by DMR Consulting Group Inc. for over four years, ending on September 30, 1999. Since John was a consultant, he held a variety of assignments but worked primarily as a writer and a disaster recovery / business continuity SME.

John and I worked together for about the last two of those years, during which I was his immediate supervisor for a brief time. I found John to be technically strong, attentive to detail, offering to help in any way (on both client and office projects), and consistently taking the initiative to maintain and upgrade his professional skills. In addition, John was frequently on the lookout for new business opportunities, although marketing and pre-sales support were not his stated job functions.

Fortunately for DMR, John's good reputation continues to provide goodwill with our clients. Unfortunately for John and DMR, the company's business situation prevented us from having additional work for John, so we were forced to lay him off.

John's performance and attitude are consistently positive, and DMR would not hesitate to rehire him if we had the work available. In the same vein, I recommend him to your company. At your firm he will prove to be, as he did at DMR, a strong contributor and dedicated senior-level employee.

Best wishes for your company's continued success.

Sincerely yours,

A handwritten signature in cursive script that reads "Rhonda L. Payton".

Rhonda L. Payton  
Technical Service Manager  
DMR Consulting Group Inc.

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