

February 8, 2000

REF: Mr. John Glenn

To Whom It May Concern:

The following is to serve as a letter of recommendation for Mr. John Glenn.

I had the privilege of working with Mr. John Glenn, at The DMR Consulting Group, from March 1, 1999 until September 30, 1999.

I, as a Client Executive, enjoyed working with Mr. Glenn, as he was always willing to accompany me on client calls as a subject matter expert on disaster recovery/business continuity. Mr. Glenn was instrumental in preparing background information for client executives to understand, at a high-level, the product offering. As well, Mr. Glenn prepared low-cost marketing collateral for us to handout to potential clients.

Mr. Glenn is an intelligent consummate professional.

If I can be of any further assistance to you, please do not hesitate to call me at my home 727-944-4426.

Sincerely,



Kyle B. Bendus
DMR Client Executive